

National Disability Insurance Agency Draft Strategic Plan 2013-16

Feedback

Please submit this feedback form to strategicplan@ndis.gov.au

Your details

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General comments

Thank you for the opportunity to provide feedback on the NDIA draft strategic plan 2013 - 2016. MND Australia looks forward to the development of a world leading national disability insurance scheme for all Australians and working with the NDIA as the scheme is rolled out to support the goals as outlined in the plan.

We support the outcomes and deliverables as outlined but believe there are a number of gaps that could impact on people diagnosed with a progressive neurological disease receiving a rapid and quality service response to their changing needs. Developing and promoting strategic partnerships and a collaborative approach with peak bodies across the community sector and other service sectors including health and aged care should be a key element to ensure that the goals and outcomes are delivered effectively.

As an example recent feedback from launch sites confirms the value of including an MND association regional advisor in the planning process to assist the person and the planner to understand the future needs of a person diagnosed with MND and develop an appropriate plan to meet the lifelong support needs of the participant.

Specific comments

Vision and Mission

Culture

For people with complex needs and progressing disability it would be good to see reference to maximising quality of life i.e:

Responsibility

We share a mutual responsibility with participants and the community in providing high quality supports which maximise quality of life, independence and integration in the community.

Goal 1

- (a) People with progressing and changing disability needs will be adequately informed about the nature of their condition to enable them to plan ahead and to exercise choice and control
- (b) Ensure collaboration and engagement with other program areas including health, aged care and housing to support a seamless approach to the care and support that is needed over a lifetime
- (c) Engage and develop partnerships with peak bodies and condition specific organisations to build supports, including peer support, for people with disability and carers

Performance outcomes

People with disability and their carers achieve their goals for independence, quality of life, social and economic participation

Care arrangements are sustainable and forward looking and take into account the needs of people with progressive conditions

A healthy, innovative and efficient market for disability services which supports a culture of choice, control and collaboration

Goal 2

- (a)
- (b) Develop partnerships and collaborations with peak bodies and condition specific organisations to promote use of and access to general and community supports for all people with disability and their carers

- (c) Develop partnerships with peak bodies and condition specific organisations to develop packages of information and education modules to enable support services and workforce to be a of high quality, efficient and responsive to the diversity of NDIS participants. Recognise the real cost of a highly professional work force and finance those services appropriately.

Performance outcomes

A healthy market is developing that increases the mix of support options and innovative approaches and builds strategic partnerships across community sectors to reduce duplication and to support a seamless approach

Goal 3

- (a) Support a culture of service that is open, collaborative, accountable and welcomes feedback
- (b)
- (c) Work in partnership with peak bodies to access and provide timely, accurate and authoritative information for people living with disability and their carers

Performance outcomes

The NDIA enagages at a policy level with peak policy bodies and has developed strategic partnerships across the community and service sectors

Technology

Timely access to communication devices and technologies to enable people with speech and language difficulties to maintain choice, control and community and social engagment

Thank you for your comments. We appreciate your input. It will be considered as part of community input before finalising the Strategic Plan.